

## Planning Notice – End of Parts and Service for Select Legacy Printers

**March 6, 2019**

This is a notice that SATO will discontinue service, accessories and parts manufacturing for the following series of legacy thermal printers. This includes all unique related accessories.

CL4xxe	LM4xxe	M59RVe	CT4
GL4xxe	GT4xxe	HT2xxe	

This end of service reminder encourages you to purchase the necessary parts to support these products. Through the end of March 2019, SATO can assist in assessing the needs for supporting these affected products or migration to its replacement.

**Important Note:**

SATO will plan to acquire inventory to support known demand prior to March 29, 2019. After this date, limited quantities of spare parts and accessories will be available for these products. Once remaining inventory is sold, these items will no longer be available through SATO America.

The list of affected product series only includes those specific to North America and is not a complete list of all models. If you are unsure of a specific series, please contact a SATO America representative for clarification.

**Timeline:**

<b>End of Life Notice</b>	Original date of EOL Notice	June 20, 2014
<b>Last date to place PO</b>	Final buy for spare parts and accessories of affected models Note: POs received after this date are subject to availability	March 29, 2019
<b>End of Service</b>	Spare parts will be limited and service is not available	August 30, 2019
<b>Stock Rotation</b>	No rotation is available	

**Service and Warranty:**

All warranties and service contracts have expired for these products and SATO America cannot guarantee parts availability to service the product after our end of service date.

**Product Series Affected by Notice:**

EOS Series	Models	New Series	Models
CL4xxe	CL408e	CL4NX	CL408NX, CL4NX 203dpi
	CL412e		CL412NX, CL4NX 305dpi
LM4xxe	LM408e	CL4NX	CL408NX, CL4NX 203dpi
	LM412e		CL412NX, CL4NX 305dpi
M59RVe	M59RVe	CL4NX	CL408NX, CL4NX 203dpi

GL4xxe	GL408e	CL4NX	CL408NX, CL4NX 203dpi
	GL412e		CL412NX, CL4NX 305dpi
GT4xxe	GT408e	CL4NX	CL408NX, CL4NX 203dpi
	GT412e		CL412NX, CL4NX 305dpi
	GT412e		CL424NX, CL4NX 609dpi
CT4	CT400	CT4i	CT408i, CT4i 203dpi
	CT410		CT412i, CT4i 305dpi
HT2xxe	HT200e	FX3	FX3-LX 300dpi